

1. GENERAL DESCRIPTION				
Course Title	<b>Business Management Techniques: Good Practices</b>			
Faculty	Faculty Of Business And Economics			
<b>General Classification</b>	Diploma In European Business And Economics			
Course code	5593			
Type of course (Core/Compulsory/Elective)	ELECTIVE			
Number of credits expressed as student workload (ECTS)	5			
Year of Course / Semester	2010/2011		Second	
Web				
<b>Language of Instruction</b>	English			
<b>Teaching Methods</b>	The class will consist of lectures on basic material coupled with examples and case studies along with applied problems for each section.  The content of the module is structured to provide a varied learning environment. Participants will be encouraged to share their experiences, ideas and work with others to explore new ways of thinking.  The module will be conducted by offering different types of lectures; activities in small groups; practicals, case studies, topic based discussions and oral presentations			

Department		Business Administration	
Area of Knowledge			
<b>Teaching Group</b>			
Course coordinator	Prof. Dr. Margarita Alonso		
Other teaching professors	Prof. Dr. Pedro Solana González Prof. Dr. Ignacio Rodríguez del Bosque Prof. Dr. María Sarabia Alegria Prof. Dr. Mercedes Carro Arana Prof. Gemma Hernando Moliner		

# 2. PRE-REQUISITES AND ADVICE

None

# 3. COURSE OBJECTIVES

# Learning goals related to

## **Methodological Competence:**

This course will take an analytical and practical approach to Business Management (Marketing, Accounting, Information and Communication Technologies, Management Operations and Organisational Behaviour) but there will be a strong focus on applications and case studies in both the classroom and the course work.

## **Social Competence:**

All students are expected to actively participate in class. Many classes are interactive and based on analysing case studies. Students are asked to form small groups to attempt to resolve the business management problem.

### **Personal Skills:**

The course will consist of lectures on basic material coupled with practical examples (Managerial implication Business Management Benchmarking), case studies and an applied problem in each section to develop analytical skills.

4. TEACHING METHODS					
ACTIVITIES	HOURS (PER SEMESTER)				
ACTIVITIES IN PRESENCE					
ATTENDANCE (A)					
Theoretical Lessons (TE)	27				
Practical Lessons (PA)	0				
Seminar Attendance (PL)	6				
Subtotal	33				
SCHEDULED TIME WITH THE LECTURER (B)					
Tutorials (TU)	5				
Examinations (EV)	7				
Subtotal	12				
Total activities in presence (A+B)	45				
GUIDED ACTIVITIES					
Group Work (TG)	40				
Tasks and Assignments (TA)	40				
Total Guided Activities	80				
TOTAL AMOUNT OF WORK MEASURED IN HOURS	125				

5. COURSE CONTENTS							
THEORETICAL AND PRACTICAL COURSE CONTENTS	TE	PA	PL	TU	EV	TG	TA
MODULE 1: The Nature of Strategic Management	3					4	4
MODULE 2: Organizational Behaviour	4			1	1,4	4	4
MODULE 3: Business Communication	2			1	1,4	5	5
MODULE 4: Business Models	2		6	1	1,4	9	9
MODULE 5: Knowledge Management	2					2	2
MODULE 6: Marketing management: new trends	3					4	4
MODULE 7: Behaviour and marketing strategies	4			1	1,4	4	4
MODULE 8: International Accounting Harmonization	3					4	4
MODULE 9: International Financial Reporting Standards	4			1	1,4	4	4
TOTAL AMOUNT OF WORK MEASURED IN HOURS	27		6	5	7	40	40

6. ASSESSMENT METHODS				
PERCENTAGE IN THE FINAL MARKS	%			
Continuous Evaluation				
Group work. Student presentations 80				
Final Exam				
Written exam	20			
TOTAL	100			
FINAL OBSERVATIONS				

### 7. RECOMMENDED READING

### **CORE TEXTS**

Allee, V.(2002). The future of knowledge: Increasing prosperity through value networks. Oxford: Butterwoth-Heinemann

David, F. (1997). Concepts of Strategic Management. Prentice Hall: New Jersey.

International Accounting Standards Committee Foundation (IASCF) (2006): Accounting Standards Committee Foundation (IASCF) (2004). Conceptual Frameworks, IASCF Publications, London. Kotler, P. (2003). Marketing Management, Prentice Hall.

Shapiro, C.; Varian, H.R. (1999). Information Rules. A strategic Guide to the Network Economy.

Harvard Business School Press

Van Horne, J.C.; Wachowicz, J.M. (1995). Fundamentals of financial management. 9th edition. Prentice Hall.